Family Care Safety Registry

Missouri Leadership Academy Class 15 Capstone

LEADERSHIP ACADEMY

The Family Care Safety Registry (FCSR) provides valuable background information to employers hiring persons to care for children, seniors, and physically and/or mentally disabled individuals.

Clarify Error Messaging

Simplify all messages to one generic message, followed by checkboxes for FCSR staff to choose the correct option. These checkboxes will allow staff to communicate to the end user what is needed to complete the application.

Access to DOR FUSION

Update the MOU between DHSS and DOR to include access to FUSION. This will allow FCSR staff to see identifying information and demographic data to complete verifications without waiting on registrants or employers to provide updates.

Website Update

Modernize the FCSR dashboard and website to create engaging and easy-to-follow design to improve accessibility and strengthen public service. A well-designed website reduces confusion, increases efficiency for citizens and staff, and grows participation in programs.

Making it easier to keep your loved ones safe.

573-751-6005

Emily.Hollis@health.mo.gov

https://health.mo.gov/safety/fcsr/