MISSOURI SUNSHINE TOOLKIT & PORTAL

MLA CLASS 17 CAPSTONE RECOMMENDATION | EXECUTIVE OVERVIEW

OPEN RECORDS. OPEN GOVERNMENT. STRONGER MISSOURI.

THE OPPORTUNITY

Missouri's Sunshine Law provides one statewide framework for public access to records, yet agencies often manage requests using different procedures, resources, training and technology. As demand grows, fragmented practices will continue to create duplicated efforts, inconsistent processes and greater compliance risk.

97%

INCREASE

Among participating agencies
2023 to projected 2026

WHAT WE FOUND

Among agencies providing comparable data, requests increased from approximately **5,500 in 2023 to a projected 10,900 in 2026**. These figures are not statewide totals. The Attorney General's Office also reported increases in Sunshine-related complaints as well.

Inconsistent Processes	**Limited Training**	**Inefficient Tracking**
Compliance Risk	**Limited Data**	**Public Frustration**

OUR RECOMMENDATION: A TWO-PHASE APPROACH

PHASE I | CREATE A TOOLKIT

Give agencies resources they can use now — policy guidance, response templates, training, redaction guidance, a Custodian directory, and a Q&A library.

PHASE II | CREATE A PORTAL

Work with ITSD and appropriate state partners to create a centralized statewide Sunshine portal. This portal would not only house all the resources of the toolkit but it will also become the central location for intake, tracking, and fulfillment of Sunshine requests.

WHY IT MATTERS

A more unified approach can improve consistency, strengthen compliance, reduce duplication, improve trackable data, and create a clearer experience for both government agencies and the public.

AGENCIES SPEND LESS TIME FIGHTING THE PROCESS AND MORE TIME SERVING THE PUBLIC.

Bringing G.R.E.A.T. to Sunshine

G	R	E	A	T
Government	**Responsibility**	**Efficiency**	**Accountability**	**Transformation**
Shared framework	Clear roles	Less duplication	Documented processes	Consistent model

A Toolkit Today. A Portal Tomorrow. A Foundation for The Future.

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