

OA-ITSD PROJECT PREP AND INTAKE



THE STATE OF MISSOURI SHOULD IMPROVE THE PARTNERSHIP BETWEEN OA-ITSD AND DEPARTMENTS TO INCREASE EFFICIENCY AND TRANSPARENCY IN THE PROJECT PREPARATION AND INTAKE PROCESS.



Terressa Sherlock



Rachel Hogrefe



Jake Wilson



Kevin Hall

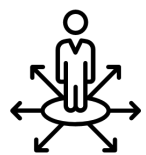


Rachel Wiles

ENHANCING ENGAGEMENT AND TRANSPARENCY



Key Issues



Inconsistent IT management



Lack of meaningful input opportunities

Solutions



Effective Collaboration



Active Department participation

Action Steps



Feedback collected from OA-ITSD leadership



Feedback collected from Departments

Outcomes



Improved efficiency and transparency



Improved engagement and transparency



COLLABORATION AND TRANSPARENCY

Both ITSD and Departments are interested in resolving the issues and have offered up excellent feedback to help resolve existing issues.



Sound financial management

Build transparency in ITSD charges and utilize existing resources more efficiently to make the most of taxpayer dollars.



Effective communication

Organized communication with Department input is necessary to foster effective communication.



Organize processes to increase efficiency

Work together to increase efficiency and transparency with minimal disruption to ITSD and stakeholders.



RECOMMENDATION:

- Departments need a clear understanding of processes, timelines, and expectations from ITSD.
- ITSD needs well organized and prioritized projects.

ITSD Project
Action Team

Department
IT Advisory
Committee



THANK YOU!!