

#### 2021 Missouri Leadership Academy Mental Health Wellness Team

#### MEET THE TEAM



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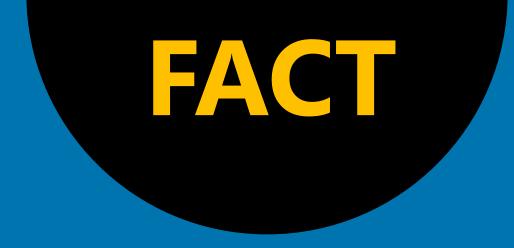
## Why It Matters

Jane's Story

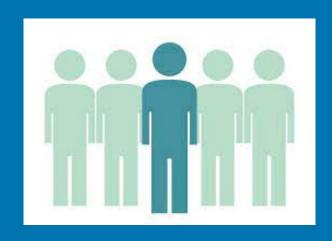


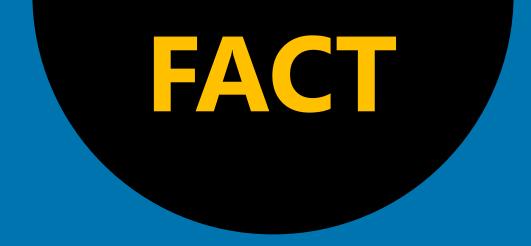
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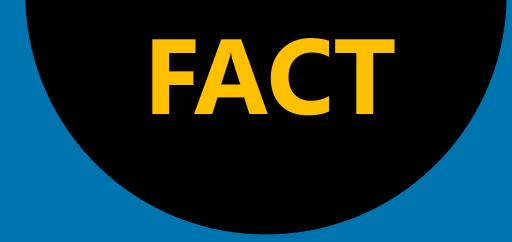


## 1 in 5 US adults will experience a mental health challenge each year





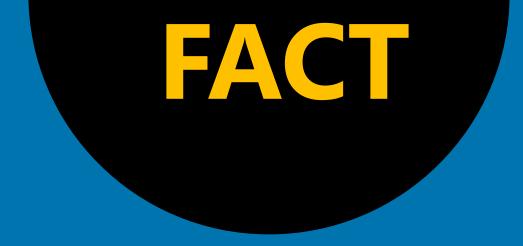
## 1 out of 8 visits to US ERs is related to mental health and substance use disorders



In 2020, nearly 23% of Missourians reported that they had been diagnosed with a depressive disorder

Only 12 other states reported higher percentages of depression

The US average was 19.9%



In 2020, Missouri ranked 11th among the 50 states in the number of deaths by suicide

The rate of suicide in Missouri's rural counties (99 of 114) is 18% higher than the non-rural rate and is growing 50% faster

Sources: American Foundation for Suicide Prevention, <a href="https://afsp.org/learn-the-facts">https://afsp.org/learn-the-facts</a>

Source: Growing Stress on the Farm: The Expanding Economic and Mental Health Disparities in Rural Missouri, February 2020, www.mhanet.com

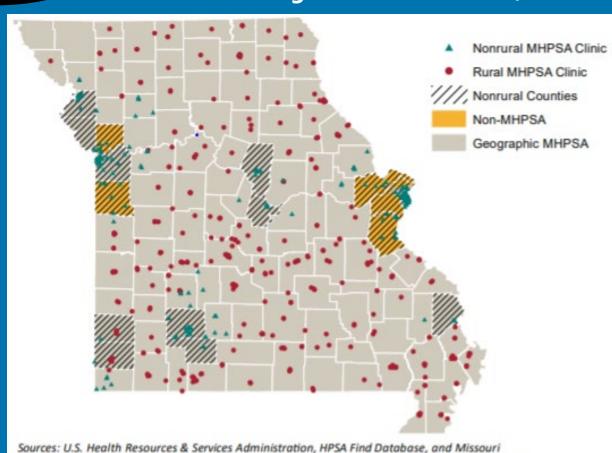
### FACT

#### Mental Health Professional Shortage Areas and Clinics, 2019

# Missouri has the largest mental health provider shortage in the nation

Source: Kaiser Family Foundation, www.kff.org

Source: Growing Stress on the Farm: The Expanding Economic and Mental Health Disparities in Rural Missouri, February 2020, www.mhanet.com



Department of Health and Senior Services, Bureau of Health Care Analysis and Data Dissemination

#### State Of Missouri Data

Population: Citizens facing a

**Mental Health Challenge:** 

**Executive Department Employees:** 

**Employees facing a** 

**Mental Health Challenge:** 

6,137,428

1,227,486

42,231

8,446



Source: U.S. Census Bureau, <a href="https://www.census.gov/quickfacts/MO">https://www.census.gov/quickfacts/MO</a>

Source: Office of Administration, <a href="https://results-">https://results-</a>

int.mo.gov/t/OA/views/TalentManagementDashboard/HeadcountbyFTE?%3AshowAppBanner=false&%3Adisplay\_count=n&%3AshowVizHome=n&%3Aorigin =viz\_share\_link&%3AisGuestRedirectFromVizportal=v&%3Aembed=v

#### Breaking The Stigma Starts With Us

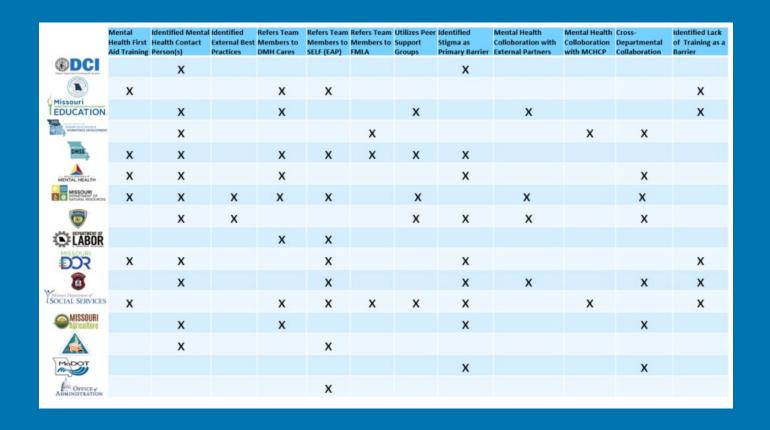
We need to prioritize wellness by creating a common culture of <u>awareness</u> in <u>each department</u> that reduces the <u>stigma</u> surrounding mental health

## Where We Are



# What Are Departments Doing?

- Interviewed all 16
  Departments
- Commonalities
  - Stigma
  - Disconnect
  - Inconsistency



# What Are Departments Saying?

"Stigma is the primary barrier. We need to normalize that it's okay to not be okay."

- Department of Agriculture

"We have to get back at being human and realize that there is more to a person than productivity. We need to listen attentively."

- Department of Revenue

"Mental health and wellness is a journey, not a destination. Someone can never be fully informed, it's a constant focus and effort to learn more, apply new things, come up with applicable/ accessible resources."

- Department of Elementary and Secondary Education

"Some **Departments** don't think a lot about trauma because their work isn't high risk. However, there is significant mental health in personal lives that people bring to work. We are all impacted by trauma, no matter the line of work."

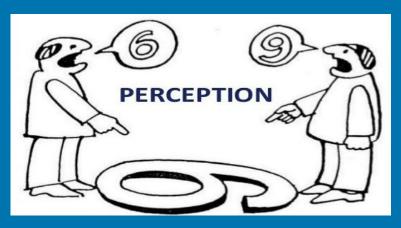
- Department of Corrections

#### The Barriers

#### **Stigma**



#### **Disconnect**



#### **Inconsistency**



## What The Research Shows

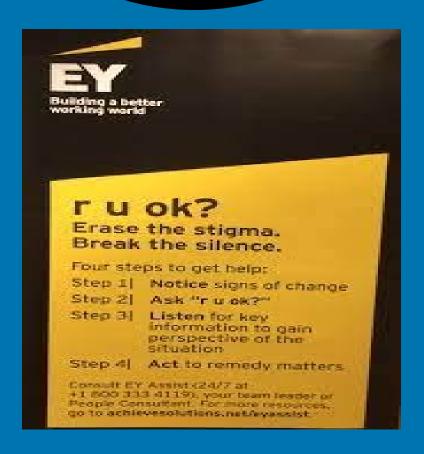


#### **Began in January 2021**

Includes Deloitte, Salesforce, and Unilever

Encourages business leaders to take a pledge to "promote an open culture around mental health, working towards eliminating stigma"

## What The Research Shows



The EY (formerly Ernst & Young) campaign to improve workforce mental health

**Began October 2016** 

R U OK? connects EY's 45,000 employees to mental health resources

In its first 3 months, EY saw a 30% increase in mental-health related calls to the EY assist line

## Let's get talking

"What mental health needs is more sunlight, more candor, and more unashamed conversation."

--Glenn Close



#### Badge Buddy

- Quick Reference
- Cost Effective
- Universal Resource
- Customizable



#### When to be concerned:

- · Team members withdrawn at work
- Increased absenteeism or unusual hours
- Inconsistent performance
- Loss of confidence or motivation
- Lapses in memory
- Disheveled appearance



State Employees Only: Anthem Blue Cross Blue Shield	1-800-224-0336
State Employees Only: SELF (EAP) through ComPsych	1-800-808-2261
Crisis Text Line	Text CONNECT to 741741
National Suicide Prevention Lifeline	1-800-273-8255 (TALK)
Disaster Distress Helpline	1-800-985-5990
Mental Health America Hotline	Text MHA to 741741
National Alliance on Mental Illness	1-800-950-6264
National Institute of Mental Health	1-866-615-6464
Substance Abuse & Mental Health Services Administration	1-800-662-4357

#### **ENGAGE Conversation Starters** Focused on Mental Health

- Support for Supervisors
- Support for Team Members
- Provides Common Language









Home Departments FAQ's

#### **MENTAL HEALTH**



LOGIN TO MOLEARNING

#### Recommended MO Learning Trainings

- · How to Support Your Employees' Wellbeing
- · Communicating with Empathy
- Managing Depression in the Workplace
- Managing Stress for Positive Change
- Grit: How Teams Persevere to Accomplish Great Goals





"Anything that's human is mentionable, and anything that is mentionable can be more manageable. When we can talk about our feelings, they become less overwhelming, less upsetting, and less scary."

#### Long Term Impactful Changes

- •Train the trainer Mental Health First Aid
- •MH Initiatives on Department placemats
- •Engage/Anthem resources Engage and Mystrength
- Promote peer support groups
- SELF sessions without annual leave use
- Statewide Wellness Coordinator



## Why it matters

**Curtis's Story** 



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# Break the Stigma

**Mental Health Matters**